Mike DeWine, Governor • Lori Criss, Director • 30 E. Broad St. • Columbus, OH 43215 • (614) 466-2596 • mha.ohio.gov

# Ohio House of Representatives Finance Committee Ohio Department of Mental Health and Addiction Services Executive Budget Recommendations for SFY 2022-2023 Lori Criss, Director

# February 10, 2021

Good morning, Chairman Oelslager, Vice Chairman Plummer, Ranking Member Crawley, and members of the House Finance Committee. I appreciate the opportunity to provide a highlevel overview of the Executive Budget recommendations for the Ohio Department of Mental Health and Addiction Services (OhioMHAS) to you today.

We strive to provide statewide leadership of a high-quality mental health and addiction prevention, treatment, recovery support, and harm reduction system that is effective and valued by all Ohioans. Over the last two years we have worked to further the values of mutual contribution and collaboration and compassionate service, to deliver quality services, and to be accountable to those with whom we work and serve. The global coronavirus pandemic (COVID-19) has presented tremendous difficulties for the behavioral health field and the mental health of Ohioans, but I am proud to say that our Department and our field continue to rise to the challenge in meeting these demands. Today I will share ways that COVID-19 has resulted in systemic change and demonstrate how we have worked diligently to ensure that the behavioral health care field remains open to serve Ohioans.

At the most basic level, OhioMHAS assists in the financing and delivery of prevention, treatment, recovery support, and harm reduction services; allocates funds to local partners; operates six state regional psychiatric hospitals as well as addiction recovery services in our state prisons; leads policy and regulatory oversight; and promotes outreach on key issues. Mental health and addiction services are supported at the local level through 50 Alcohol, Drug Addiction, and Mental Health (ADAMH) boards and hundreds of private providers delivering prevention, treatment, recovery supports, housing, and related services. The Executive Budget supports ongoing significant investments in local ADAMH boards and communities to meet locally determined needs. Priorities include opportunities like coordinated community support

for people with serious mental illness, prevention services in local schools, targeted supports for youth with serious emotional disorders and recovery supports for people with substance use disorders.

#### **Planting the Seeds for Success**

In state fiscal year 2020, OhioMHAS reorganized internally to align with Governor Mike DeWine's approach to public service, including an emphasis on excellence in customer service and responsiveness. Our restructuring also supports the aggressive pursuit of Governor DeWine's RecoveryOhio initiatives. The OhioMHAS Executive Leadership Team now includes a Deputy Director for Prevention who focuses on prevention across the lifespan with an emphasis on providing access to services for every student in Kindergarten through 12<sup>th</sup> grade, fulfilling one of the Governor's first Executive Orders. We also created the Office of Community Treatment Services to focus on supporting the delivery of a full continuum of quality mental health and substance use disorder treatment services to meet the needs of all Ohioans. This team now also has distinct leadership addressing both mental health and substance use disorders, recognizing the clinical differences between the conditions and the need for an equitable approach to each. This office also focuses on children's initiatives, including multisystem youth and OhioSTART, and on criminal justice work, including the expansion of specialized dockets and a recovery services partnership within Ohio's prisons. We also formed the Office of Community Planning and Collaboration to elevate the use of data and to better connect with ADAMH boards and other community partners in developing and implementing a strategic plan aligned with RecoveryOhio, the State Health Improvement Plan, Governor DeWine's equity commitments, and more. We moved our Cultural Competency and Diversity team under the umbrella of the Medical Director's office to give it wider reach and impact within our institutions and with our community stakeholders. Finally, we reorganized, modernized, and expanded staffing within our Bureau of Licensure and Certification to improve the efficiency and effectiveness of our regulatory duties.

### RecoveryOhio

In collaboration with RecoveryOhio, OhioMHAS continues to address very serious challenges within our state: drug addiction, overdose deaths, serious mental illness, the physical and mental effects of trauma, depression and suicide, access to timely and coordinated crisis services for both children and adults, specific challenges for Ohioans involved in the criminal justice system, parity and access to care, and the continued impact of stigma on these issues. This past cycle, we have worked to accomplish these goals while also supporting a system dealing with the multitude of challenges exacerbated by COVID-19, including overdose, increased anxiety and depression among our citizens, and health equity issues. RecoveryOhio and the RecoveryOhio Advisory Council remain trusted partners and leaders in these efforts.

#### Fiscal Year 22-23 Budget

For OhioMHAS, this budget represents our continuing commitment to address the needs of Ohioans with mental illness or substance use disorder and the community provider network that facilitates a pathway of sustained recovery and wellness. At a time when COVID-19 has caused so much economic hardship, we are pleased to announce that there are no significant reductions in ALIs that fund foundational behavioral health care operations in Ohio's communities and institutions. Moreover, a significant influx in federal funding has resulted in considerable additional resources in the State Opioid Response line item. Additional funding from the recently passed federal stimulus package is expected to add further funds to the State Opioid Response grant, as well as the Substance Abuse Prevention and Treatment Block Grant and the Mental Health Block Grant. As we wait for the federal government to provide information on these funds, we anticipate they will be able to support the needs created by the ongoing opioid epidemic as well as the surge in mental illness and overdoses attributable to COVID-19.

#### Investing in Prevention and Early Identification/Intervention

Early identification and intervention programs represent a diverse, wide-ranging list of services that help to delay the onset of or prevent behavioral health concerns for all populations. Through continued support of current investments and strengthening system partnerships, the Department will continue to work towards meeting the needs of all Ohioans with a mental health or substance use disorder. Prevention and early intervention strategies are applicable across the lifespan and offer value to all of us regardless of our age or existing medical conditions. Education on the early signs and symptoms of mental health and substance use disorders is critical, as is an ongoing commitment to reducing stigma and other barriers to treatment. Early identification and intervention efforts are critical components of the continuum of care and offer person-centered opportunities to prevent and treat mental health and substance use disorders at any stage of a person's life.

**Early Identification and Intervention for Youth and Young Adults.** \$4.5M over the biennium will be invested in the Ohio Youth and Young Adult Early Intervention Initiative to improve our ability to intervene early with young people ages 10-25 who are at high risk for mental, emotional, and behavioral health-related problems, including substance use disorder. This work will also include a strong equity lens to ensure that it is applicable to the needs of diverse populations. Research indicates that 75% of mental illness and substance use disorders begin before the age of 25. Addiction and mental illness are preventable, and for those serious mental illnesses that may not be preventable, early intervention can improve health outcomes, increase quality of life, and reduce premature death.

**K-12 Prevention.** In partnership with Ohio's county ADAMH boards, OhioMHAS worked with over 600 school districts in FY 20/21 to assess their prevention efforts, expand prevention services for all students, and map out areas for ongoing improvement. The Department distributed \$18M in state GRF to build prevention services, reaching an estimated 400,000 students to date. This biennium, OhioMHAS will support the Ohio Department of Education in their \$1.1B effort to work with districts across the state to implement new plans and programs to better ensure that all Ohio students are able to access effective, evidence-based prevention programs and supports. A collaborative approach to planning and service delivery among Ohio's schools and behavioral health experts is being applied to the Student Wellness and Success funding with a partnership between schools and ADAMH boards or providers now a requirement for the coming biennium.

**Suicide Prevention.** Far too many Ohioans are lost each year to suicide. In early 2020, Governor DeWine announced the release of "The Suicide Prevention Plan for Ohio," which laid out a cross-systems roadmap to mobilize and align community, state, and individual efforts to prevent suicide. We are grateful to the Ohio Suicide Prevention Foundation for their leadership and partnership in creating this plan. OhioMHAS is leading the charge to reduce and prevent suicides and to help promote public awareness and education, offer professional development opportunities, improve capacity and access to care for Ohioans at risk for suicide, and establish postvention programming for individuals, families, and communities impacted by loss due to suicide. Accomplishments in 2020 include:

- Establishing the Ohio CareLine, a 24/7/365 emotional support and referral line for all Ohioans
- Suicide Prevention Gatekeeper trainings
- Mental Health First Aid, including first responders: 122 trainings, 1,967 attendees
- Suicide prevention community coalitions capacity-building
- Zero Suicide Expansion: working with Ohio's children's hospitals to bring this best practice framework into operation; expanding Zero Suicide practices to community providers in 2021
- Sources of Strength Training of Trainers: uses adolescent peer social networks to increase help-seeking behaviors and promote connections between youth and caring adults; promotes resiliency and mental health literacy among middle school-age youth
- Expanded resources for development of comprehensive school-based suicide prevention programs
- Launch of ABCs of Mental Health campaign to support Ohio teachers
- Awareness of Ohio's Crisis Text Line

- Ongoing awareness of Be Present youth suicide prevention initiative
- Providing funding and strategic support to the Ohio Suicide Prevention Foundation to launch the "Life is Better with You Here" campaign, which aims to reduce and prevent suicide among black youth and young adult males
- Worked with the Ohio Suicide Prevention Foundation to create a four-part video series focused on prevention of suicide and supports for people with mental health concerns

Work on these suicide prevention initiatives is ongoing. The Ohio CareLine, Zero Suicide expansion, promotion of the Crisis Text Line, support of the ABCs of Mental Health, and the Suicide Prevention Gatekeeper trainings with the Ohio Suicide Prevention Foundation will all be carried forward into the FY 22/23 biennium. We also anticipate that federal funding approved at the close of the 116<sup>th</sup> Congress will add considerable resources to these efforts as we address the surge in behavioral health care needs and the COVID-19 pandemic continues.

**Empowering Families and Communities.** OhioMHAS will invest \$10M over the biennium to reduce stigma associated with mental illness and addiction and equip Ohioans with skills needed to implement healthy prevention and intervention approaches in their own homes and personal relationships. Family and friends are the front line of prevention. OhioMHAS will build on the work of partners in the private sector, who have market-tested prevention materials targeting friends and families, to support outreach efforts.

### **Crisis Services**

In addition to prevention and treatment, crisis services are a critical part of our state's continuum of care. In FY 20/21 the Ohio General Assembly strongly supported funding for crisis initiatives, and this budget continues much of that funding. OhioMHAS and its partners are working to develop a quality crisis response system to serve as a timely and appropriate alternative to arrest, incarceration, unnecessary hospitalization, or placement in too restrictive a setting with insufficient resources to address the acute nature of the situation a person is experiencing. The goal of this work is to meet the needs of individual people and families to prevent or stabilize a substance use or mental health-related crisis, prevent overdose and suicide deaths, and chart Ohio's course for re-imagining and redesigning a crisis response continuum that consists of:

- A centralized behavioral health call center
- Statewide Mobile Crisis Response Services
- Expanded Mobile Response and Stabilization Services for children
- Increased capacity and access to intensive evaluation and observational care

- A more extensive network of crisis stabilization services throughout the state
- Increased use of peer supporters across the crisis continuum
- Activated and engaged partners in local health care delivery systems
- An improved systems approach to identify open inpatient beds
- Increased community service capacity and linkages to treatment
- Continuation of support to current investments
- Improved diversity and sustainability of funders

This type of system will reduce the burden on first responders, emergency departments, and jails by providing needed assistance before an emergency occurs or by making strong connections to supportive services and community treatment after a crisis occurs.

While work continues, our initial review shows that 68 crisis stabilization centers are now operating in Ohio, including 28 serving individuals with substance use disorders and 40 serving Ohioans with mental illness. These centers include inpatient, outpatient, and mobile operations and have reported serving more than 8,000 people and an average length of stay of nearly 10 days. This budget proposal would maintain funding of \$32M for the Substance Use Disorder Crisis Stabilization Centers (\$12M), Mental Health Crisis Stabilization Centers (\$3M), Crisis Infrastructure (\$5M), and Crisis Flex funds (\$12M) over the biennium to move this system forward. This budget also proposes to add flexibility to the Substance Use Disorder and Mental Health Crisis Stabilization funding so that a crisis stabilization center could use funds from both sources to serve people with substance use and/or mental health needs upon approval from OhioMHAS.

**National Suicide Prevention Lifeline.** This federally sponsored phone number will transition from an 11-digit number to a 3-digit number, 988, effective July 2022. The easier to remember 988 will help to increase access to suicide prevention and crisis care and will lessen stigma – since 988 will be in line with other "help" numbers, like 911 and 211. To support the state's transition to 988, the Department has received a \$360,000 national Planning Grant from Lifeline coordinator Vibrant Emotional Health to assess current needs and status of Ohio's community crisis call system. We are working closely with a planning board of interested parties in Ohio and diligently following federal progress on assessing regulatory, financing, and clinical recommendations expected this Spring.

### **Workforce Development**

**Current Workforce Investments at the Community, Practitioner and Organizational Level.** OhioMHAS has invested in workforce at the community level by expanding Crisis Intervention Training to local first responders as well as expanding access to Mental Health First Aid (MHFA) training. MHFA teaches people how to identify, understand, and respond to signs of mental illnesses and substance use disorders. At the practitioner level, we continued our investment in the residency training program with Ohio's medical colleges. We also offered tuition reimbursement and loan repayment opportunities through our Behavioral Health Workforce Initiative. These resources were available to clinicians practicing in community behavioral health centers and required a commitment to remain in the workforce. These same funds also assisted community behavioral health centers in supporting advancement of credentials among existing workforce by covering costs associated with required supervision.

Understanding the Behavioral Health Workforce Supply and Demand. For many years, several national and state-specific studies and research projects have pointed out the waning interest in joining and the ongoing inadequacy of the behavioral health workforce. Rather than continuing to study and identify workforce inadequacies, OhioMHAS, in partnership with Ohio's Office of Workforce Transformation (OWT) and InnovateOhio (IO), are seeking to understand the impact and factors affecting the incoming, ongoing, and outgoing supply of available behavioral health workforce. In addition, there is a need to understand the current and future impact and factors relating to the demand of behavioral health services. Expected outcomes of this work include understanding the historical and current supply, as well as future demands of the state's behavioral health workforce and identifying effective strategies to reduce the disparity between the supply and demand for the behavioral health workforce. This approach will allow OhioMHAS to make more targeted workforce investments and more informed policy decisions that are most impactful to the field moving forward.

Child and Adolescent Behavioral Health Center of Excellence. OhioMHAS will invest \$4M over the biennium in the Child and Adolescent Behavioral Health Center of Excellence and Mobile Response and Stabilization Services (MRSS) for youth and children. OhioMHAS, in conjunction with the Ohio Departments of Job and Family Services, Medicaid, Youth Services, Developmental Disabilities, and Health, and the Ohio Family and Children First Council, is seeking a vendor to develop and implement a Center of Excellence (COE) approach for building and sustaining a standardized assessment process, evaluating the effectiveness of services, and expanding service and care coordination capacity for children with complex behavioral health needs and their families. The role of the COE will be to assist the state in system transformation efforts by providing the orientation, training, coaching, mentoring, and other functions or supports needed by the provider network to build and sustain capacity in delivering evidence-based practices to fidelity within a system of care framework. Funding for youth focused MRSS will allow children and youth in crisis to receive timely help during a behavioral health crisis in the least restrictive setting.

## Investing in Breaking the Cycle of Criminal Justice Involvement

Addiction and unmanaged mental illness often lead to interaction with the justice system. We always want to prevent crisis and support wellness to promote healthy community participation, but we must prepare for when criminal justice contact does occur and make it an opportunity for help in accessing treatment and recovery. Because of the powerful motivating factors of the justice system, effective collaboration between the behavioral health system and the justice system offers a chance to intervene with many people at a time they may be more receptive to change or may have access to resources to effect positive change.

**Specialty Docket Expansion.** OhioMHAS is again dedicating funding in the amount of \$20M over the biennium to support specialty dockets. This program provides communitybased treatment services as an alternative to jail for Ohioans with mental illness or substance use disorders who are facing legal charges. As a result, fewer people are incarcerated and instead receive the treatment through coordinated support from local court and treatment systems. These funds will support dockets that have received initial certification and are working diligently with the Supreme Court of Ohio to obtain full certification. While we are aware of concerns that courts may access these funds and never obtain full certification, this is not a situation we have seen over the last several years of this program. OhioMHAS is committed to appropriate oversight of this program. Governor DeWine made increasing specialized dockets a priority for FY 20/21. In FY 20, 48 additional specialized dockets began receiving funding from the Department and a total of 183 projects received awards. The average award was \$36,038. Some key highlights include:

- 136 specialized dockets provided services to 7,056 adult offenders
- Only 2% of the 3,129 high-risk/high-need adults discharged from these programs were committed to Ohio Department of Rehabilitation and Correction institutions
- Along with traditional drug court services, veterans received peer mentoring services from local Veterans Justice Outreach (VJO) programs
- 24 family drug courts served 599 parents
- 295 children were reunited with the 281 parents who were discharged from family drug courts, with child protective service involvement
- 23 specialized dockets operated by juvenile courts served 414 adolescent offenders
- Of the 206 high-risk/high-need youth discharged, only 2% were committed to Ohio Department of Youth Services institutions

**Addiction Services Partnership with DRC.** This budget supports the re-creation of Therapeutic Communities in Ohio's Department of Rehabilitation and Correction (ODRC)

institutions. During the COVID-19 pandemic, the vendor operating the Therapeutic Communities provided notice that they could not maintain operations at contracted staffing levels. The Therapeutic Communities were temporarily halted, as they could not operate properly due to COVID-19. Contract funds were repurposed to support FY 20 budget reductions required by COVID-19. Work is currently underway to bring Ohio Therapeutic Communities back into service inside the ODRC institutions under direct OhioMHAS management as part of our Recovery Services partnership with ODRC and at a reduced cost compared to the expense of contracting for the services. This budget also reflects a \$10M increase for the biennium as OhioMHAS and ODRC work to expand access to recovery services for men and women in ODRC custody.

**Forensic Centers.** Forensic evaluation centers provide evaluations and expert opinions on legal issues referred by a criminal court, domestic relations court, juvenile court, adult parole authority, another agency of the criminal justice system, or OhioMHAS. OhioMHAS funds forensic centers to provide competency/sanity evaluations for felony offenders through the Common Pleas courts and to provide a second opinion to state psychiatric hospitals about when a patient may be ready to be returned to the community but is still under court supervision. This budget proposal adds \$500,000 in each fiscal year to the existing appropriation to better support the need for these services across Ohio.

**Outpatient Competency Restoration.** OhioMHAS will direct \$1.1M in new funding over the biennium towards supporting options for outpatient competency restoration programs to help people more quickly access the right level of care and to support their recovery. Under this new program outpatient restoration would be made available on a statewide basis.

## **Enhanced Focus on Adults with Serious Mental Illness**

Quality service delivery and accountability are core values at OhioMHAS. While quality improvement is an evergreen effort, this budget identifies two areas of action to help the Department achieve that goal: multi-system collaboration and residential resources for adults with serious mental illness.

**Multi-system Adults.** \$11M over the biennium will be invested in the development and evaluation of regional collaboratives responsible for creating, improving, and sustaining effective cross-system service delivery at the local level to meet the needs of those Ohioans who frequently encounter multiple behavioral health, health, human services, homeless services, and criminal justice systems. The focus is adults with serious mental illness including those with co-occurring intellectual and developmental disabilities and/or substance use disorders who experience frequent emergency department use, inpatient psychiatric

hospitalization, homelessness, and incarceration. The goal is to increase their connection to needed behavioral health care, physical health care, recovery supports, housing, and positive community participation to promote continued stability and recovery outside of institutions. This collaborative approach will be coordinated with multiple state agencies, including the Ohio Departments of Medicaid, Developmental Disabilities, Rehabilitation and Correction, and others. Additionally, OhioMHAS will convene an array of stakeholders, including ADAMH boards and other local government partners, service providers, NAMI, peer-run organizations, and others to help support this work. Ohio has seen success in the work with multi-system youth, and the goal of this new effort is to bring that same systems of care approach to adults who have a similar need for coordinated services.

Improve Residential Quality. OhioMHAS regulates about 900 Class 2 and Class 3 residential facilities with a total capacity of just over 6,300 beds that provide housing, meals, supervision, personal care services, and assistance with activities of daily living to residents, the majority of which are diagnosed with mental illness, including roughly 2,400 residents who receive the Residential State Supplement. This new program will be funded at \$12M over the biennium and will provide financing for unfunded operational costs such as services, staffing and supports to help operators meet and improve quality of life for residents.

#### **Investing in Equity**

Mental illness and addiction do not discriminate. They can affect any person, anywhere at any time – regardless of age, race, ethnicity, gender, socioeconomic status, sexual orientation, or geographical location. In alignment with Governor DeWine's priorities, OhioMHAS continued its focus in FY 21 on efforts aimed at advancing health equity to ensure that all Ohioans have a fair and just opportunity to be as healthy as possible. Equity strategies play an important role in our continued efforts to ensure access to quality services while also addressing social determinants, such as employment and housing stability, insurance status, proximity to services, and culturally competent care, all of which have an impact on behavioral and physical health outcomes. The Department made significant investments of state and federal resources to address health disparities and promote health care quality among diverse populations, share information about health policy, increase cultural and linguistic competency, promote health literacy, and more. This commitment will continue to permeate our Department in the upcoming biennium, and this budget proposal reflects an investment of \$3M over the biennium in GRF to drive this work forward.

#### **Investing in a Quality Psychiatric Safety Net**

Lastly, I'd like to turn to the critical service provided through the six state-run regional psychiatric hospitals. The Executive Budget proposes to maintain our current capacity of 1,111 beds. However, COVID-19 has resulted in the reduction of each hospital's capacity because of the necessary operation of COVID-19 admission units where incoming patients spend two weeks in private rooms and low-density environments before they enter the general hospital population. Here in Columbus, Twin Valley Behavioral Healthcare is also operating a COVID-19 isolation unit where patients who need a hospital level of psychiatric care and who are COVID-19 positive can stay while they receive treatment. I am immensely proud of the ongoing work performed by our team of doctors, nurses, therapeutic workers, aides, building services staff, food service workers, police and administrative staff who have continued to work every day, maintaining adherence to PPE requirements and enduring periods of tight staffing due to COVID-19 outbreaks while providing the highest quality in-patient psychiatric care and community transition services to some of Ohio's most vulnerable citizens. Within Hospital Services, ALI 336412, OhioMHAS requests additional funding of roughly \$18M in FY 22 and \$5M in FY 23 to maintain hospital operations. Significant cost increases are related to employee compensation for the 2,151 staff who work in the regional psychiatric hospitals and represent 80% of our total employees. Decreased billing revenue for our regional psychiatric hospitals and related community support networks can be attributed to our decreased capacity due to COVID-19 and shifting payor sources that generally have rebalanced, but at a lesser rate overall. This budget proposal also accounts for the increased financial risk that COVID-19 places on the system should one or more of the regional psychiatric hospitals need to cease admissions for an extended period of time. OhioMHAS will continue to control hospital expenses including staff FTEs and overtime hours as we work through a tight budget in FY 21, and this focus will continue in the next biennium.

The COVID-19 pandemic has also pushed us into some new endeavors. When a state hospital pauses admissions in order to mitigate spread of COVID-19 cases, we have been able to support diverted patients in the private psychiatric hospital system by building relationships between the ADAMH boards and the private hospitals and providing funding to divert admissions from state hospitals to private hospitals. These relationships have allowed us to serve over 440 patients in this alternate setting using both State of Ohio appropriated crisis funding and federal CARES Act funding. We expect to continue these private placements as long as we are operating at a reduced capacity due to COVID-19, so this budget includes \$2M in FY 22 for ongoing support of the Indigent Patient Placement program to ensure that patients have access to care.

Twin Valley Behavioral Healthcare broke ground in September 2020 on a new facility on

West Broad Street in Columbus. We are immensely proud of this project and appreciate the ongoing support and guidance of the Ohio Facilities Construction Commission and the capital investment made by the Ohio General Assembly. The new construction is proceeding nicely, and we look forward to taking occupancy in December of 2022. We also look forward to future opportunities to share construction updates with you and to eventually provide tours of the new facility that demonstrates our joint commitment to Ohioans in need of psychiatric services.

#### Closing

The health of every Ohioan has been hit hard by COVID-19. Overdoses and overdose deaths surged, and anxiety and depression have been a constant challenge to youth, adults, and families. Social distancing has all too often led to emotional distancing, taking its toll on Ohioans of all ages. With each challenge there are lessons to be learned, and so there are two developments that I would like to highlight.

The first is telehealth. As the federal government announced flexibility in terms of telehealth requirements during the COVID-19 pandemic, OhioMHAS and the Ohio Department of Medicaid moved quickly to ensure that all appropriate forms of telecommunication could be used to continue behavioral health care during the pandemic. The immediate impact was that behavioral health care providers could follow up with clients via telephone or videocall, using cell phones, landlines, tablets, or computers, while keeping both clients and staff socially distanced. This was vital during the early stages of Ohio's pandemic response and has emerged as an important ongoing element for ensuring access and choice as the system blended telehealth and in-person care options. It has also allowed for homebound patients who would never have sought treatment previously to receive care. As part of this expansion, OhioMHAS hosted a series of eight listening sessions with providers and people who received services via telehealth. These sessions yielded valuable perspective from both groups and enabled us to target additional training opportunities. As telehealth matures, ongoing support from state and federal government will play an important role in the future of this important service. Telehealth creates an opportunity for access and choice – critical elements to treatment and recovery.

The second is the implementation of the Ohio CareLine (1-800-720-9616), a confidential, free support line staffed by trained, licensed clinicians who answer calls and offer emotional support and assistance 24 hours a day, 7 days a week. This service has operated since April 2020 and has received 4,685 calls through January 2021. Initially staffed by OhioMHAS as the COVID CareLine, in July 2020 we brought nine community-based National Suicide Prevention Lifeline providers on board and transitioned the CareLine to its present form. More than 1,500 Ohioans have been able to obtain information, over 1,400 brief interventions have been

performed, and 546 referrals have been made to local behavioral health care agencies. The CareLine has been a bright spot in our ability to connect directly with Ohioans and offer them time, assistance, and frequently just a listening ear during the COVID-19 pandemic. OhioMHAS will invest \$950,000 over the biennium to further improve and support the Ohio CareLine.

Thank you for the opportunity to appear before you today and walk you through some of the major initiatives of the OhioMHAS budget. There is no question that Ohio remains in a behavioral health crisis that has been exacerbated by the COVID-19 pandemic. So much good work is being done to promote mental health, create on-ramps to treatment, and grow longterm recovery options throughout Ohio. But a great deal of work remains to address the opioid epidemic, to end suicides in Ohio, to prevent the onset of behavioral health conditions among Ohio's youth, to ensure that those facing mental illness and substance use disorders have access to treatment and recovery supports, and that we have an equitable system that addresses behavioral health disparities and promotes health care quality among diverse populations. I appreciate your attention today and am happy to answer any questions at this time.